

# Mount Amelia Arts Ltd

## Mount Amelia Bed & Breakfast

### **Payment Policy**

When booking online or over the phone, no payment will be taken immediately, but card details will be required to confirm the booking. Seven days prior to your arrival Mount Amelia will take the first night's payment from this card, to confirm the booking and then the full and final amount will be taken, off the same card, 24hrs before arrival. Debit card transactions are free, however credit cards will incur a 2% surcharge.

### **Cancellation Policy**

Cancellation 7 days prior to arrival will incur no charges. Cancellation within 7 days will incur the loss of the first night's deposit if we are unable to rebook your room. In the event that we can rebook your room then a £20 administration charge will be retained.

Cancellations within 24hrs of arrival will incur a full charge for all nights booked. Holiday insurance is therefore strongly recommended.

To plan your visit, obtain directions and to notify us of any special requirements please email Vicky on [info@mountamelia.com](mailto:info@mountamelia.com). If nothing is heard we will provide feathered bedding and traditional breakfast.

Check-in is at 2pm. However if you cannot arrive at this time, please call either Caroline (07812 753896) or Ben (07711 904454) to arrange a convenient time to arrive. Check out is by 10.30am on day of departure.

Pets are allowed in the grounds, but cannot enter in to Mount Amelia, however, they can stay/sleep in your car (as long as they are happy to do so). Most Norfolk pubs and restaurants are pet friendly.

We have a selection of rooms and do offer z-beds (at an additional charge and by prior arrangement). We have family suites, family rooms and twin and double en-suites, so please feel free to email Vicky to discuss your requirements.

Breakfast is served in the Long Room/Drawing Room or Dining Room. Unless otherwise discussed. Mount Amelia's breakfast will consist of a selection of cereals, yoghurts, fruit and a full English breakfast with toast, jam, marmalade with tea or coffee and juice.

Rooms are not heated from mid May through until the end of September.

Mount Amelia Arts Ltd, Ingoldisthorpe, Kings Lynn, Norfolk, PE31 6PF

Tel: 01485 541207 M: 07824 876697

[info@mountamelia.com](mailto:info@mountamelia.com)

[www.mountamelia.com](http://www.mountamelia.com)

VAT no. 901274948